

HOW TO: Make a Mortgage Payment

Select the following link: <https://onqfinancial.com/how-to-make-a-payment/>

Follow the payment instructions below.

1. Enter the On Q Loan number or your prior lenders loan number

On Q Financial Loan Number:

➔

2. Enter your last name

Primary Borrower's Last Name:

➔

3. Enter the last 4 digits of the Primary Borrowers Social Security Number

Last 4 of Primary Borrower's SSN:

➔

4. Choose the payment reason

Payment Reason:

Scheduled Loan Payment

Construction Loan Payment

Extended Rate Lock Fee

5. Select "Next Steps"

6. Select "Yes" to confirm the property address for the loan

Is the property address for this loan:

➔ Yes

No

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If there is a servicing loan number assigned to the file you will be presented with the following payment options.



OR

If there is no servicing loan number at this time you will be presented with the following payment options.



- ✔ **Make A Payment Online**
Click [here](#) to make a payment now
You will need to use your servicing loan number along with the last 4 digits of your social security number and the property zipcode in order to register a new account when using the above link.
- ✔ **Call us to Make a Payment**
Toll Free Customer Service: 1-855-201-6391 or 1-888-686-8707 (Monday-Friday, 8am-5pm MST)
- ✔ **Mail Your Payment**
On Q Financial, Inc.
P. O. Box 7168
Pasadena, CA 91109-7168

- ✔ **Make A Payment Online**
Click [here](#) to make a payment now
You will need to use the On Q Financial Loan Number on the above payment portal in order to expedite your payment.
- ✔ **Call us to Make a Payment**
Toll Free Customer Service: 1-888-686-8707 (Monday-Friday, 8am-5pm MST)
- ✔ **Mail Your Payment**
On Q Financial, Inc.
ATTN: Accounting Dept
615 South River Drive Ste 170 Tempe, AZ 85281